

Job description and person specification:

Technical Officer, Sustainable Business Programmes

With a history spanning over 100 years, Cruelty Free International has achieved so much. Bringing the issue of animal testing to public attention with our dynamic and determined approach, we have inspired generations of politicians, decision-makers, and compassionate people to make a difference for animals. As the problem has grown, we have stepped up to meet the challenge across the world, placing the issue on the global agenda for the first time.

Our dedicated team are experts in their fields, combining award-winning campaigning, political lobbying, pioneering investigations, scientific and legal expertise, and corporate responsibility. Educating, challenging, and inspiring others across the globe to respect and protect animals, we investigate and expose the reality of life for animals in laboratories, challenge decision-makers to make a positive difference, and champion better science and cruelty free living.

Our Leaping Bunny programme is the globally recognised cruelty free approval for cosmetics, personal care, household and cleaning products - known as the best assurance there is that a brand has made a genuine commitment to ending animal testing. More than 1,000 brands across the globe hold Leaping Bunny approval, providing real choice for ethical consumers who want to identify and buy cruelty free products.

Widely respected as an authority on animal testing issues, we are frequently called on by governments, the media, corporations and official bodies for advice or expert opinion. We work professionally, building relationships with politicians, business leaders and officials, driving change around the globe to make a difference for animals.

As the lead entity in a group of companies, Cruelty Free International works collaboratively with Cruelty Free International Trust and Cruelty Free Europe in the delivery of its consolidated business plan.

Details

Job title:	Technical Officer, Sustainable Business Programmes
Role:	Part-time (0.6FTE) and permanent position
Location:	Remote working, with some requirement to attend the London Hub
Reporting to:	SBP Technical Manager

Benefits:

- 12-month interest free travel / staff loan
- 31 working days' paid holiday pro rata, in addition to Public Holidays
- Employer's Ethical Investor's Stakeholder Pension Scheme
- Generous training and professional development allowance
- Flexible working hours, with the option to work primarily from home
- Childcare Voucher Scheme
- Ride-to-Work & Cycle2Work Bicycle Schemes
- Staff Retention Scheme
- Employee Assistance Programme (EAP) - Work Life Support Advisory Scheme

Objective of the role:

A skilled project manager and technical advisor, with a proven ability to work with external stakeholders, you will work in support of the Technical Manager to manage the technical aspects of Leaping Bunny and other organisational programmes. You will have excellent administrative skills gained in a customer-facing environment, including the ability to deal with multiple complex enquiries in a calm manner.

From the provision of technical advice and guidance to existing members and prospective new joiners, to supporting complex third-party supply chains; your meticulous approach, eye for detail, and flexibility will help advance the organisation's Vision, Mission, and Values.

You will act as a main point of contact for all Leaping Bunny technical enquiries and other potential new programmes, and in doing so, you will enjoy dealing with a wide and diverse range of people mainly via phone/email/video calls.

Your energy, commitment and experience will help propel the department and organisation successfully forward; and in doing so, you will help end testing on animals worldwide.

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Key responsibilities:

1. Working in support of the SBP Technical Manager, manage all Leaping Bunny and other programmes' technical enquiries promptly and accurately, ensuring all information is data captured and fulfilled appropriately, accurately, and promptly.
2. In support of the SBP Technical Manager, be responsible for the day-to-day management of animal testing assessments.
3. Working in support of the SBP Technical Manager, provide technical information and advice to companies seeking corporate membership of the Leaping Bunny and other programmes, and to organisations that form supply chains of Leaping Bunny licensees.
4. Carry out applicable regulatory and industry research related to animal testing and the Leaping Bunny Programme.
5. Work collaboratively with the other departments of Cruelty Free International.
6. Build relationships with current corporate partners, supporting their CSR goals.
7. Identify and resolve policy and technical issues within Leaping Bunny and potential new programmes.

8. Provide technical information and advice to other animal protection groups internationally who are licenced to operate Leaping Bunny, ensuring the consistent application of standards and procedures.
9. Work in support of the SBP Technical Manager to develop new licensing programmes for different market sectors as required.
10. Maintain best practice surrounding customer care and data protection and ensure compliance with relevant information legislation such as GDPR.
11. At the request of the SBP Technical Manager or other senior management, support the work of the organisation by undertaking any other appropriate tasks.

Person specification:

Personal attributes needed for this role are:

- A positive and flexible approach to work.
- Excellent interpersonal skills, including the ability to build and maintain positive and productive relationships with key stakeholders, decision makers and colleagues.
- Excellent written communication skills across a broad range of channels.
- Ability to strictly maintain agreed technical messaging protocols and to use one's own initiative and common sense as required.
- Excellent organisational skills with the ability to prioritise workloads and work to multiple deadlines.
- The ability to take instructions and to work well within a team and with colleagues in different disciplines across the organisation.
- Willingness to work un-social hours when required to get the job done.
- Proven commitment to animal protection including the aims and objectives of Cruelty Free International and group of companies.

Experience/Knowledge:

- At least one year's experience of working in a similar role, acting as first point of contact for technical queries, and of providing core membership services to users.
- Proven ability to work with a range of stakeholders with experience of building relationships, ideally within the corporate sector or working with corporate partners.
- Proven ability to deal with technical and scientific information and experience of translating such information for public and lay audiences.
- Proven project management skills and a track record in delivering against multiple deadlines in a pressurised environment.
- Experience of administering a technical programme which requires significant attention to detail.
- Experience of maintaining high quality and accurate records, using appropriate software and online applications.
- Proven experience of maintaining compliance with the Data Protection Act and GDPR.
- Proven interest in animal protection and the potential to create change in the ethical consumer marketplace.
- Experience of using O365 applications, including Word, Excel, and Outlook.

Education and Professional Qualifications needed:

- Educated to degree standard or qualified by equivalent work-based experience.

Applicant Privacy Notice

What is the purpose of this document?

Cruelty Free International is a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. You are being sent a copy of this privacy notice because you are applying for work with us (whether as an employee, worker, or contractor). It makes you aware of how and why your personal data will be used, namely for the purposes of the recruitment exercise, and how long it will usually be retained for. It provides you with certain information that must be provided under the General Data Protection Regulation ((EU) 2016/679) (GDPR).

Data protection principles

We will comply with data protection law and principles, which means that your data will be:

Used lawfully, fairly and in a transparent way.

Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.

Relevant to the purposes we have told you about and limited only to those purposes.

Accurate and kept up to date.

Kept only as long as necessary for the purposes we have told you about.

Kept securely.

The kind of information we hold about you

In connection with your application for work with us, we will collect, store, and use the following categories of personal information about you:

The information you have provided to us in your curriculum vitae and covering letter.

The information you have provided on our application form, including name, title, address, telephone number, personal email address, date of birth, employment history, qualifications.

Any information you provide to us during an interview.

We may also collect, store, and use the following types of more sensitive personal information:

Information about your health, including any medical condition, health, and sickness records.

How is your personal information collected?

We collect personal information about candidates from the following sources:

You, the candidate.

Any recruitment agency, from which we collect the following categories of data.

Your named referees, from whom we collect the following categories of data.

How we will use information about you

We will use the personal information we collect about you to:

Assess your skills, qualifications, and suitability for the role.

Carry out background and reference checks, where applicable.

Communicate with you about the recruitment process.

Keep records related to our hiring processes.

Comply with legal or regulatory requirements.

It is in our legitimate interests to decide whether to appoint you to the role since it would be beneficial to our business to appoint someone to that role.

We also need to process your personal information to decide whether to enter into a contract with you.

Having received your CV and covering letter **OR** your application form, we will then process that information to decide whether you meet the basic requirements to be shortlisted for the role. If you do, we will decide whether your application is strong enough to invite you for an interview. If we decide to call you for an interview, we will use the information you provide to us

at the interview to decide whether to offer you the role. If we decide to offer you the role, we will then take up references before confirming your appointment.

If you fail to provide personal information

If you fail to provide information when requested, which is necessary for us to consider your application (such as evidence of qualifications or work history), we will not be able to process your application successfully. For example, if we require a credit check or references for this role and you fail to provide us with relevant details, we will not be able to take your application further.

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How we use particularly sensitive personal information

We will use your particularly sensitive personal information in the following ways:

We will use information about your disability status to consider whether we need to provide appropriate adjustments during the recruitment process, for example whether adjustments need to be made during an interview.

We will use information about your race or national or ethnic origin, religious, philosophical or moral beliefs, or your sexual life or sexual orientation, to ensure meaningful equal opportunity monitoring and reporting.

Information about criminal convictions

We do not envisage that we will process information about criminal convictions.

Automated decision-making

You will not be subject to decisions that will have a significant impact on you based solely on automated decision-making.

Data sharing

Data security

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used, or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need-to-know. They will only process your personal information on our instructions, and they are subject to a duty of confidentiality. Details of these measures may be obtained on request.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

Data retention

How long will you use my information for?

We will retain your personal information for a period of six months after we have communicated to you our decision about whether to appoint you to the role. We retain your personal information for that period so that we can show, in the event of a legal claim, that we have not discriminated against candidates on prohibited grounds and that we have conducted the recruitment exercise in a fair and transparent way. After this period, we will securely destroy your personal information in accordance with applicable laws and regulations.

If we wish to retain your personal information on file, on the basis that a further opportunity may arise in future and we may wish to consider you for that, we will write to you separately, seeking your explicit consent to retain your personal information for a fixed period on that basis.

Rights of access, correction, erasure, and restriction

Your rights in connection with personal information

Under certain circumstances, by law you have the right to:

Request access to your personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

Request correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.

Request erasure of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).

Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.

Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.

Request the transfer of your personal information to another party.

If you want to review, verify, correct, or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the Deputy Chief Executive in writing.

Responsibility for data protection compliance

The Deputy Chief Executive is responsible for overseeing compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal

information, please contact the Deputy Chief Executive. You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.